

## Voluntary Emergency Information



Contra Costa County Residents! The following information can help first responders know how to best assist you or a member of your household during an emergency. And, you may be able to add important information to your address in the 9-1-1 system. **FIRST** check off and list any information you would want law enforcement, fire, and emergency medical responders to know.

**Communication:**

- Languages(s) I speak: \_\_\_\_\_
- Communication preferences: \_\_\_\_\_
- Sign language (ASL)       I use a device (tablet, smart phone, pictures, other)

**Where I live:**

- Floor level (Apartment 1<sup>st</sup> floor, 2<sup>nd</sup> floor, etc.) \_\_\_\_\_       Stairs       Elevator
- Gate or entry door code     I have a fear of heights     Poor depth perception

**Equipment and aids:**

- Wheelchair     Scooter     Chairlift     Hoyer lift       Walker       Cane
- Medical bed       Breathing device     I am electricity dependent
- I need help with mobility     Other \_\_\_\_\_

**I receive services and/or supports for:**

- Dementia     Mental health       Other \_\_\_\_\_

**Pets (and number of animals):**

- Dog       Cat       Other \_\_\_\_\_     Service animal

**Other important safety information I want first responders to know:**

- Sensory sensitivity (examples: loud sounds, being touched) \_\_\_\_\_
- Other \_\_\_\_\_





**NOW** call your local Emergency Communications Center and ask if they can add safety information to your address. See the next page to find your city/town and the phone number to call (do NOT call 9-1-1). **Keep** the checklist in an easy-to-find place in case of an actual emergency.

# Emergency Communications Centers



**In Contra Costa County, to ask about adding safety information to your address find your city or town and call** (do NOT call 9-1-1) :

Public Safety Answering Point	Non-Emergency Line (24/7)
Antioch Police Department	925-778-2441
Brentwood Police Department  Smart911™	<a href="http://www.smart911.com">www.smart911.com</a>
Concord and Clayton Police Departments	Unable to take information at this time
Contra Costa County Office of the Sheriff *	925-646-2441
Contra Costa County Fire Protection District (Everywhere in the County except Richmond and San Ramon/Danville/Alamo areas)	925-941-3330
El Cerrito Police Department	510-233-1214
Martinez Police Department	925-228-4141
Pinole Police Department Hercules Police Department San Pablo Police Department	510-724-8950
Pleasant Hill Police Department	925-288-4600
Richmond Police Department Richmond Fire Department	510-233-1214 510-620-6933
San Ramon Valley 9-1-1  Smart911™ (Police and Fire - all areas up to Rudgear Road)	<a href="http://www.smart911.com">www.smart911.com</a>
Walnut Creek Police Department (Rossmoor)	925-943-5844

**\*Contra Costa County Office of the Sheriff dispatches for the following areas:**

Alamo, Bay Point, Blackhawk, Clyde, Crockett, Danville, Diablo, Discovery Bay, El Sobrante, Knightsen, Lafayette, Los Medanos College District, Moraga, North Richmond, Oakley, Orinda, Pacheco, Pittsburg, Port Costa, Rodeo, Roundhill, Unincorporated areas of the County.



If you live in Brentwood or San Ramon, you can provide your safety information using Smart911. It's Free! To sign up, go to [www.smart911.com](http://www.smart911.com) or download the app on your Android, iPhone, or iPad device.