The Contra Costa County Community Warning System (CWS) is recognized as one of the nation’s most modern and effective all-hazard public warning systems. The CWS is a partnership of the Office of the Sheriff, the Health Services Department, other government agencies, industry, news media and the non-profit Community Awareness & Emergency Response (CAER) organization, all striving to deliver time-sensitive and potentially life saving information to the people of Contra Costa County.

For more information visit us online at [www.cococws.us](http://www.cococws.us)

If you have any questions or concerns call CWS at 925-313-9622 or email cws-staff@so.cccounty.us
What does CWS do?

Contra Costa County Community Warning System (CWS) is an all-hazards system designed to alert the community of an emergency through multiple communication tools:

- **Outdoor Sirens**
  Located near hazardous material facilities. (Tested the 1st Wednesday of every month at 11:00 am.)

- **Voice, Text, and Email**
  You can receive messages as a voice call, text, email, and VoIP upon registration.

- **Social Media**
  Follow us on Facebook and Twitter @CoCoCWS

- **NWS Weather Radios**
  CWS also uses weather radios to provide non-weather emergency alerts and information.

- **WEA & EAS**
  Wireless Emergency Alerts (WEA) and the Emergency Alert System (EAS) are federal tools used to send text like messages and interrupt TV and Radio broadcast to deliver alerts for local emergencies.

When will I receive alerts?

CWS may alert residents and businesses in Contra Costa County that are threatened by an emergency or are in immediate danger. Create an “emergency information kit” and prepare yourself to receive information about an incident.

Listen or Read and Follow Instructions

In an emergency you may only have a few minutes to take action! **Follow closely** to the instructions given in the alert.

- **Shelter-in-Place**
- **Evacuate Immediately**
- **Avoid the Area**
- **Attempt to Locate Missing Person**
- **Law Enforcement Activity (lockdown)**

How can I receive alerts?

To receive CWS alerts register your cell phone number, Voice over Internet Phone (VoIP landline) number, and email address.

In addition to the self-registered cell phone numbers CWS uses the Reverse 911 database to call all traditional landline numbers included in the affected area.

**You do not need to register your traditional landline** connected to your wall phone jack.

**Remember to register your VoIP landline.**

When you receive an alert **Do Not Hang Up!**

Caller ID will display as (000) 000-0000.

Here are the ways you can register:

1. Complete the back of this brochure and mail it! Instructions on the reverse side.
2. Sign up online at: WWW.COCOCWS.US
3. Email: cws-staff@so.cccounty.us
4. Call: 925-313-9622
5. Follow CWS: @CoCoCWS
6. Scan the QR code